

Linda Crawford DDS, MS

Orthodontics & Dentofacial Orthopedics

Diplomate, American Board of Orthodontics

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Dear Bill,

I wanted to take this opportunity to thank Qualitech in general and Lonnie Lehman in particular for the outstanding service you have given me. Your company handled the job of project manager for the installation and purchase of my new hardware and software system last summer. Lonnie interfaced with my staff and the software supplier in a professional manner and was able to make this stressful task most bearable.

I also appreciate how Lonnie managed his time with us both by meeting my personal needs and by working around our hours of operation so that the transition went smoothly. Currently, our monthly maintenance program seems to have kept the occasional problems experienced with any new system to a minimum. When we do need assistance, your firm's response time is excellent.

Please feel free to use this letter of appreciation when offering this service to other medical colleagues. It is very hard in this day and time to know who you can trust with a task of this significance. Your firm came highly recommended to me and you met my expectations. Thanks for a job that is continually well done.

Best regards,



Linda A. Crawford, D.D.S., M.S.